



ID+FAST

ID photo solution

Installation and Quick Start Guide

**Exclusively for DNP ID600 printer
and dedicated ID600 media**

October 2023
Version 1.0

Warning

Chapter 1

To reduce the risk of fire or electric shock, do not expose this equipment to rain or moisture.

To avoid electrical shock, do not open the ID+ Tablet and ID600 Printer covers. Refer servicing to qualified staff only.

THIS EQUIPMENT MUST BE EARTHED.

To disconnect the main power, unplug the AC IN connector.

Read before use

For each device contained in this system, see “Important Safety Instructions” in the corresponding user guides or start-up guides.

Use a proper power cord for your local power supply.

Tablet

1. Use the original Power Brick and Cord provided in the tablet box / Appliance Connector / Plug with earthing-contacts that conforms to the safety regulations of each country if applicable.

Printer

2. Use the Power Cord (3-core mains lead) / Appliance Connector / Plug conforming to the proper ratings (Voltage, Ampere).

EU & UK compliance statements

About ID600 printer

This printer is compliant with Class A of EN55032. This printer is not intended for residential area. In a residential area this printer may cause radio interference.

The full text of the EU declaration of conformity is available at the following internet address: <http://www.dnpphoto.eu/en/support-and-downloads/declaration-conformity>.



The symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. For details, contact to your dealer.

About ID+ Tablet

Read the detailed safety information for your Microsoft Surface GO 3 device at aka.ms/surface-safety or in the Surface app. To open the Surface app, select the Start button, enter Surface in the search box, then select Surface app.

You can find important recycling and regulatory information about your Microsoft Surface GO 3 online aka.ms/surface-regulatory or in the Surface app using the following steps: Open the Surface app, select **Device information**.


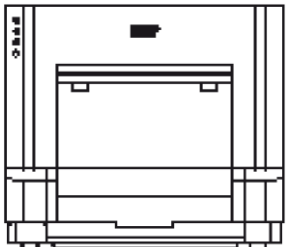
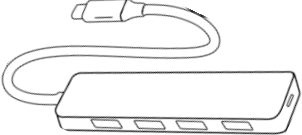
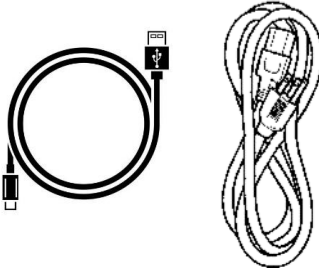
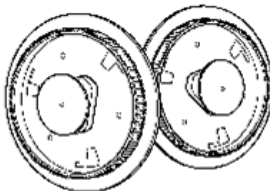
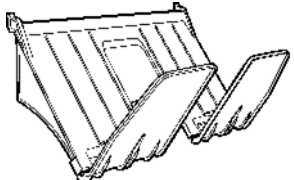
The importer for RE directive and RoHS is DNP PHOTO IMAGING EUROPE SAS, ZI PARIS NORD II, 22 AVENUE DES NATIONS, PARC SILIC –VILLEPINTE, 95948 ROISSY, CDG CEDEX, FRANCE.

Installation

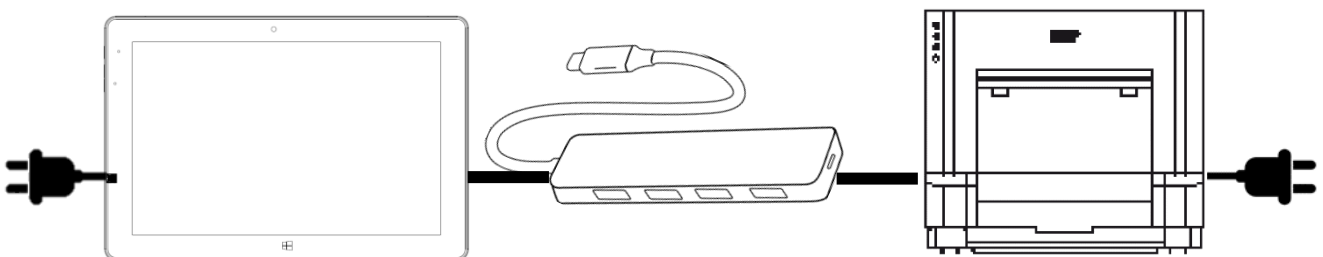
Chapter 2

Box content

The box contents:

 <p>Tablet Microsoft Surface with ID+ software</p>	 <p>ID600 Printer</p>	 <p>USB hub</p>
 <p>USB cable & power cord</p>	 <p>Paper holder</p>	 <p>Paper tray</p>

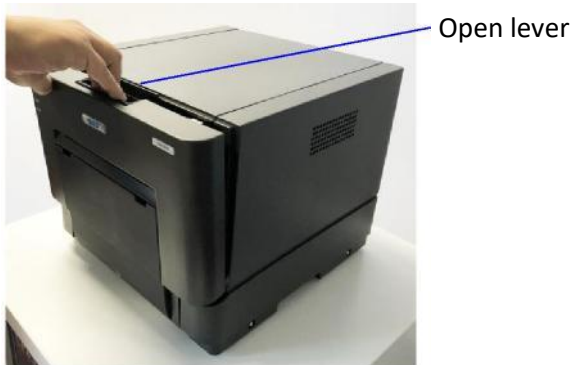
Installation:



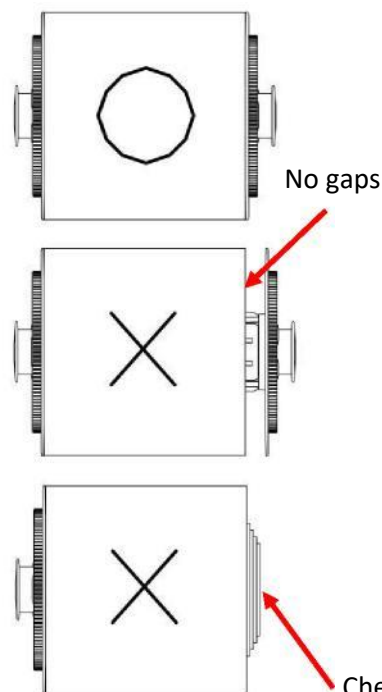
Make sure all power supply cables (Printer and Tablet) are connected. Now, please connect the tablet to the USB hub & the printer to the USB hub with the USB cable provided in the printer box.

Media setting

- 1) Release the Open Lever and open the front cover.



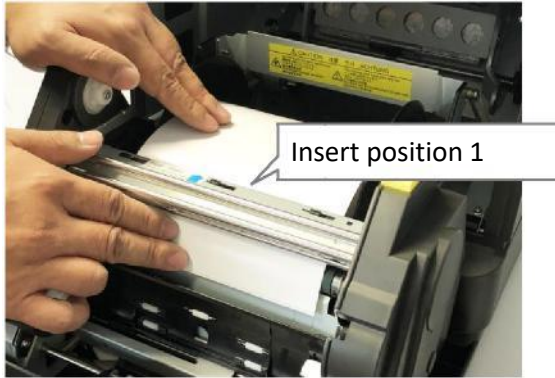
- 2) Set the paper to the paper holder.
When setting it, make sure there are no gaps between the paper and the holder.
Make sure the paper is not sticking out. If the end of roll is uneven (with paper sticking out), remove it from the holder, and flatten it.



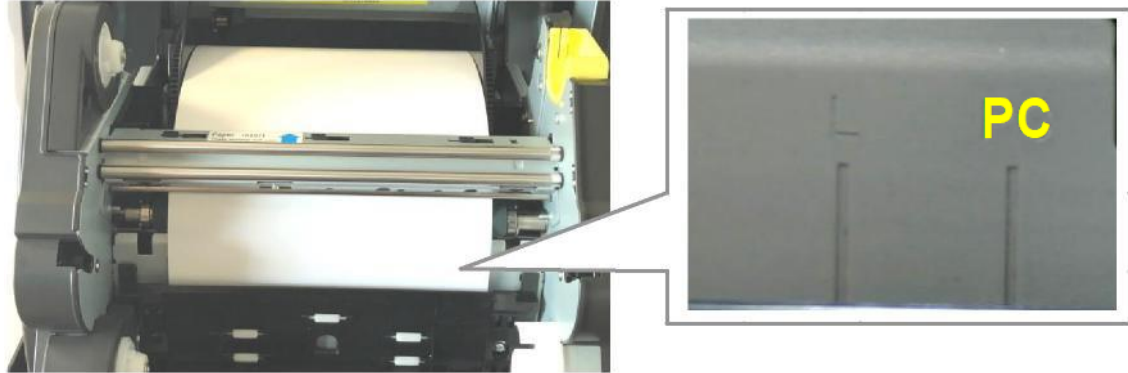
- 3) Set the paper into the printer.



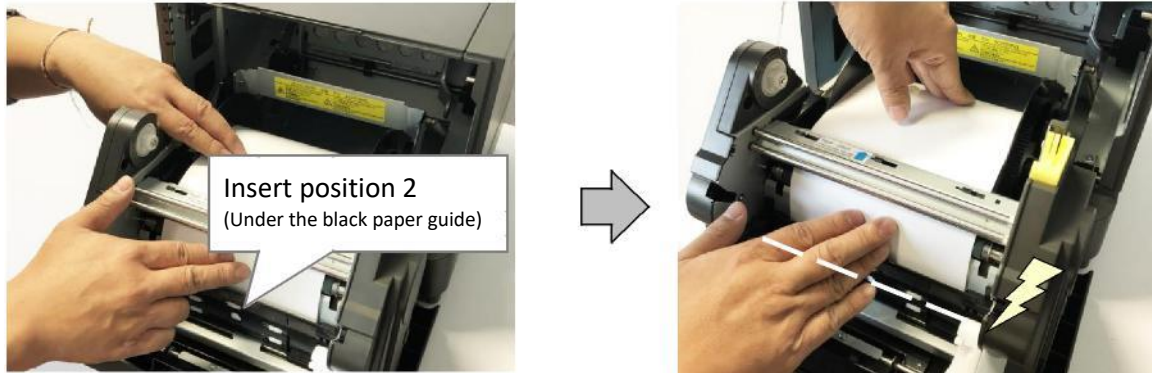
- 4) Remove a paper fixed tape, and Insert the paper.



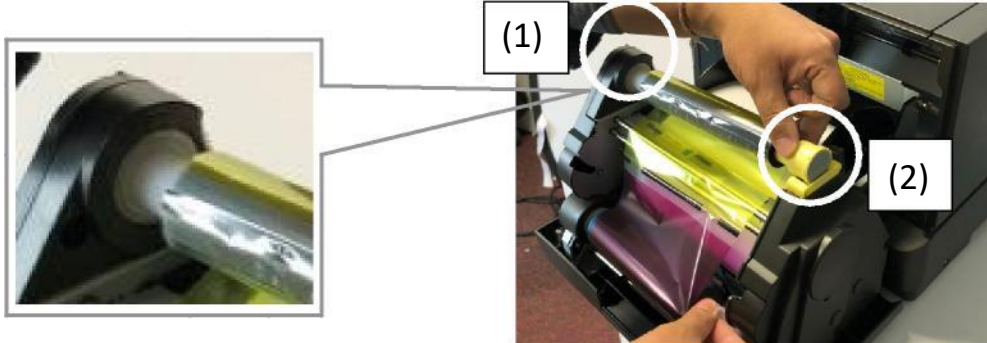
- 5) Fit the paper to the proper position for each size. PC size correspond to the line of PC.



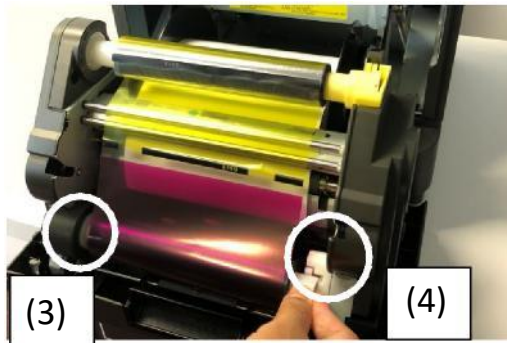
- 6) Insert the paper under the black paper guide until the buzzer beeps (approx. to the dotted line). Make sure to insert the paper straight. If it isn't inserted straight, the paper will be crooked, which could cause white line on the edges of the print, ribbon wrinkles, and register slippage.



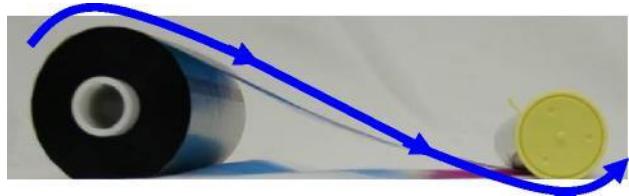
- 7) Set the take-up side core of the ribbon to the printer. Insert the protrusion of the core left side in the hole on the printer, then set the right side to the holder of the same color (yellow).



- 8) Set the supply side of the ribbon to the printer carefully to take out any slack. Insert the protrusion of the core left side in the hole on the printer, then set the right side to the holder of the same color (white). Take up the ribbon slack by rotating the ribbon on the supply side.



Ribbon winding direction



- 9) Close the front cover.
When the front cover is closed, the paper initialization process will be carried out (5 blank sheets will be fed out).



*In order to facilitate media color adjustment, media type recognition, and print quantity management, an IC chip is built into the ink ribbon. Media without an IC chip, which has not been evaluated and cleared, may not function properly. (If correct data cannot be read from the IC chip, an alarm will sound. In this case, in order to protect the printer, it will lower the concentration for printing.)

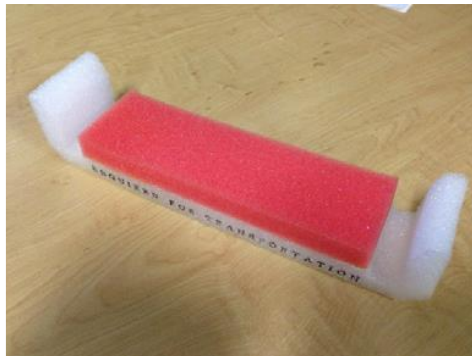
*Please change the media as a set, because the IC chip for each ribbon has unique information. Otherwise, errors could occur.

*If different width media are used on the same printer, problems with the print quality could arise. Therefore, it is preferable not to mix the use of different width media on one printer.

Repacking the printer

To transport the ID600 printer, repackage the printer with the original packaging material. **Failure to do so will void any warranty.** If the original packaging materials are not used or the printer is not packed correctly, the printer may be broken during transport. Always save the print head protective foam. Do not throw away any packaging as it is needed to safely transport the printer.

Remove all accessories and attachments from the printer – this includes any print media such as ink ribbon, paper roll and holders as well as the USB cable, power cable and paper tray – and store or transport the accessories separately.



DON'T DISCARD!

Printing Block Carrier Cushion

An improved cushion is enclosed in the printer kit. Use the improved printing block carrier cushion in place of the factory cushion every time the printer is repacked for transportation.

The printing block carrier cushion is required for transportation. Any shipment of the unit without the cushion may result in damage to the unit's printing mechanism. Place the cushion in the proper position as shown in the diagram to prevent damage.

Quick Start

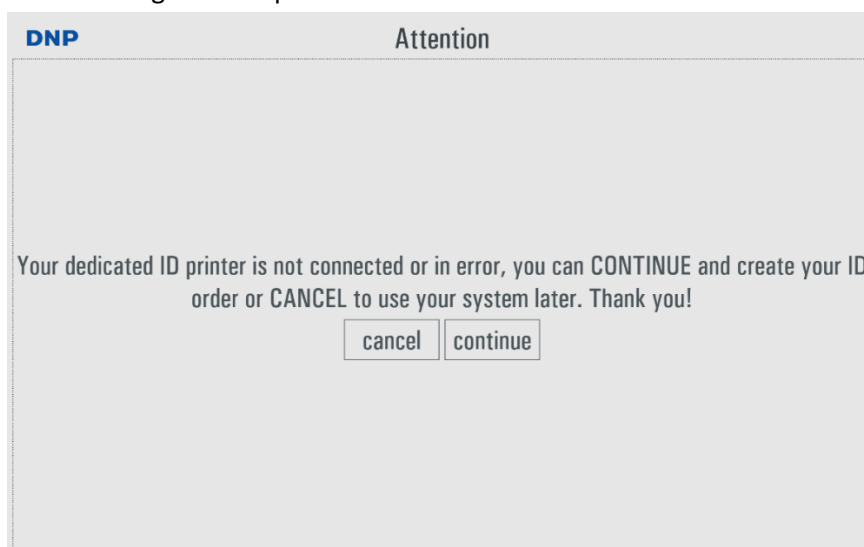
Chapter 3

Starting ID+ solution

1. Switch on the ID600 printer.
2. Load ID600 media into the printer (please refer to chapter 2).
3. Switch on the ID+ tablet (Switch ON button is on the top left side).
 - ➔ After a few minutes the ID+ Software will automatically start running.



Note: If the ID600 Printer is not connected, the software will display a message informing that the printer is disconnected.



- ➔ You can still proceed the order (start the process until the Print Page). Your order will be saved automatically in "Pending orders".

When the printer is connected to the system, a green icon will appear automatically on the top right of the screen within a few seconds and indicate the remaining prints. Then, you can resume your order and print.

4. At the first use, you will need to accept the privacy policy in order to use the ID+ software.



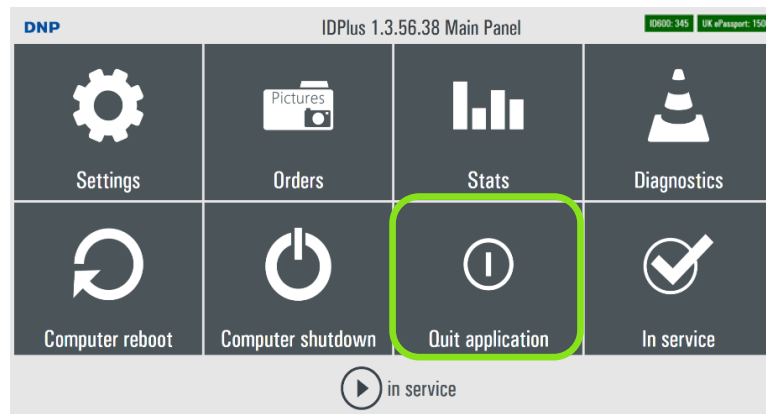
Connect ID+Fast tablet to Wifi

In order to use UK ePassport or Check UK button, you must be connected to internet.

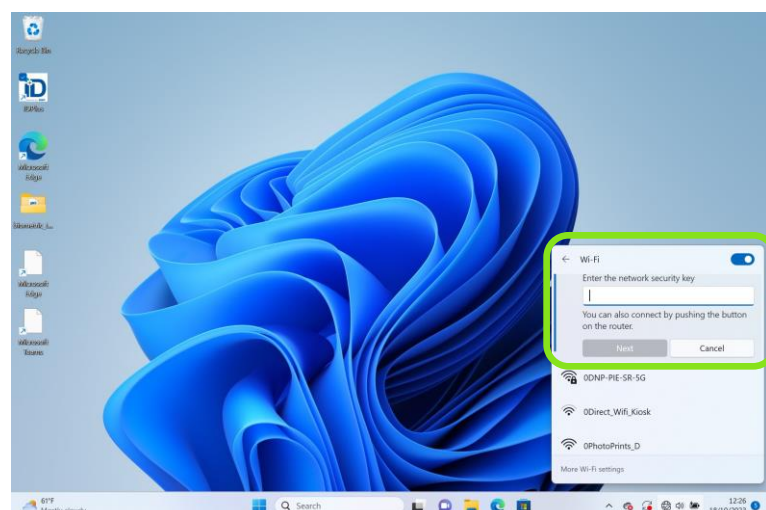
1. Enter into Main Panel by touching in sequence the lower left and right corners of the monitor.



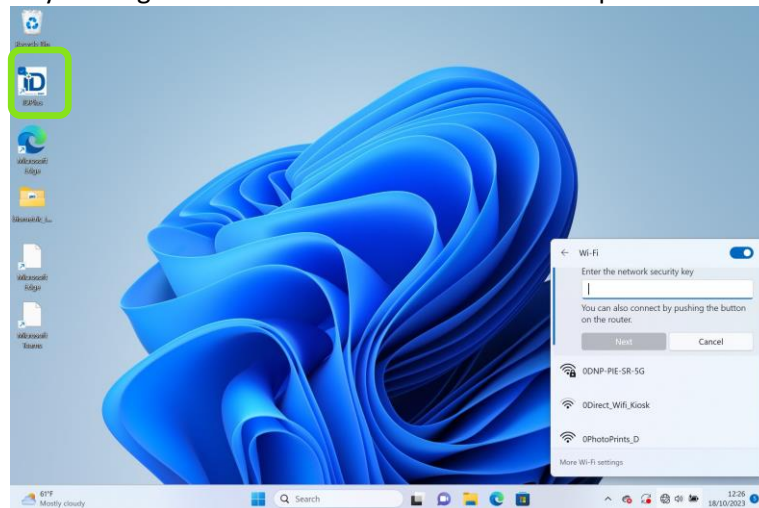
2. Exit software from configuration menu by clicking on "Quit application".



3. Then, go on Wi-Fi parameters from your tablet, select your Wi-Fi network & enter password.



4. Launch ID+ software by clicking on the icon & start to make UK ePassport order.



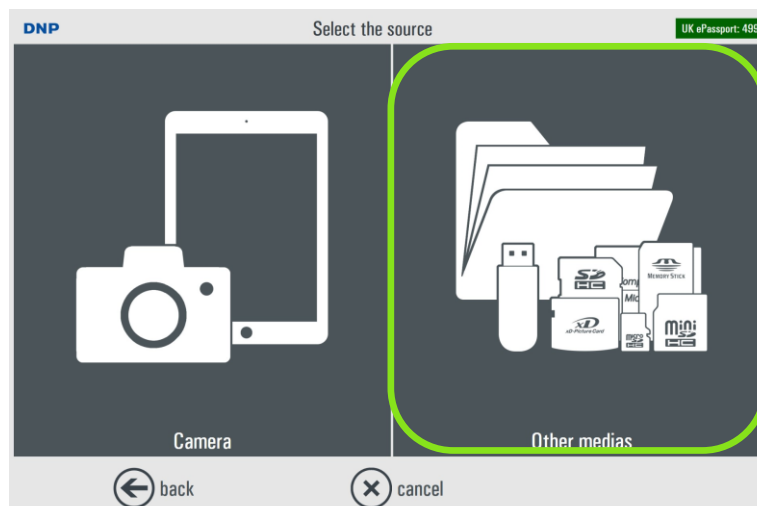
Make an ID photo order

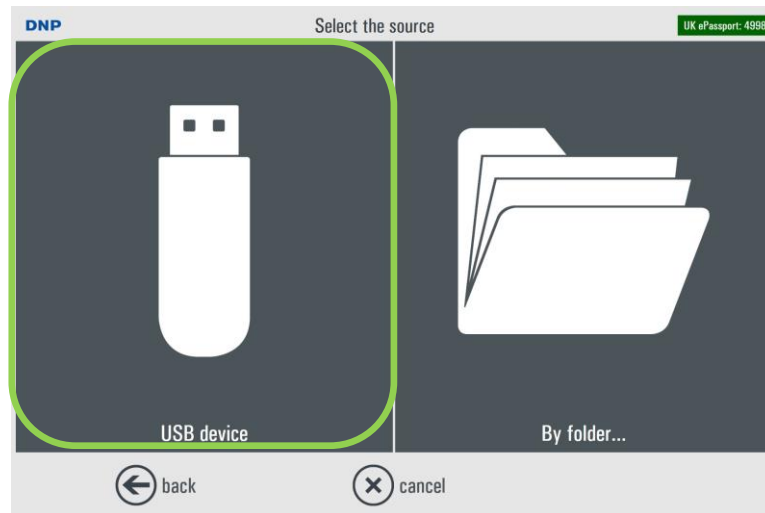
This is the Workflow of creating and printing an ID photo.

- 1) Select "New Passport/ID photo"

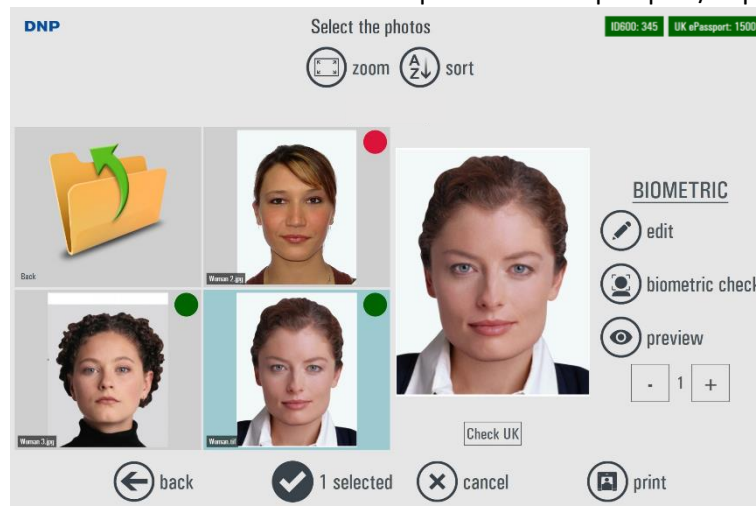


- 2) Select the source of your pictures. In this example, we will use USB key.





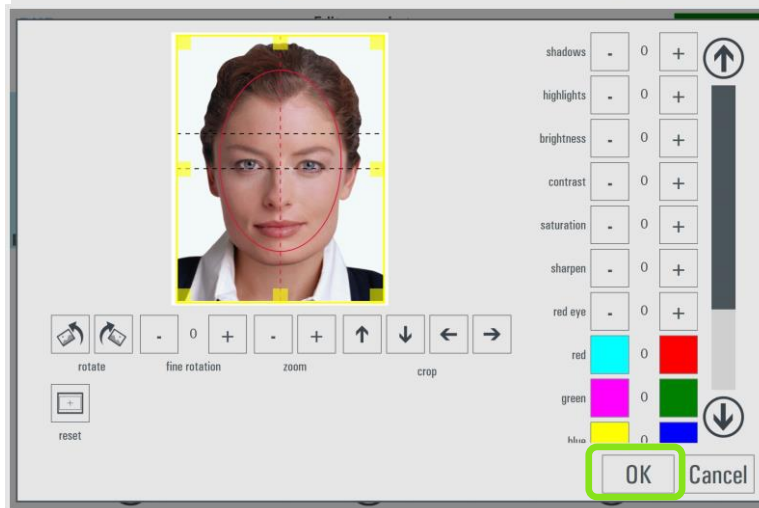
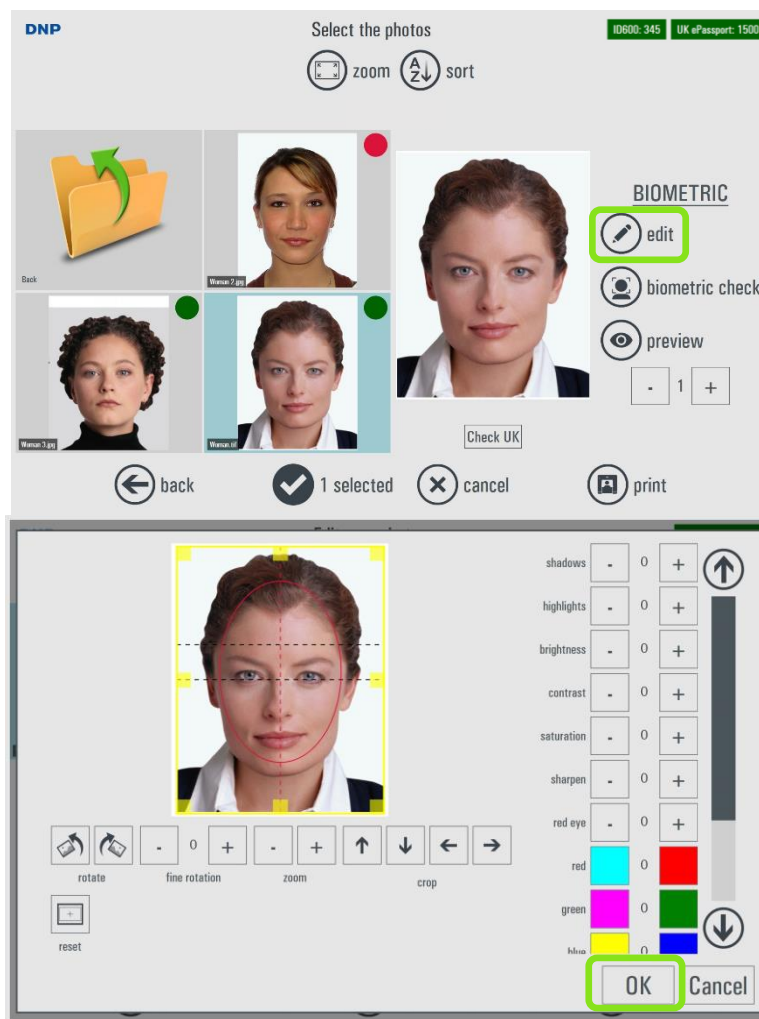
- 3) You can load one or several pictures & select the picture you plan to print. Once you have selected your picture, green or red circle appears. Green circle means that the picture is validated by our intelligent biometric function, red circle means that the pictures does not meet all the official requirements for passport/ID photo.



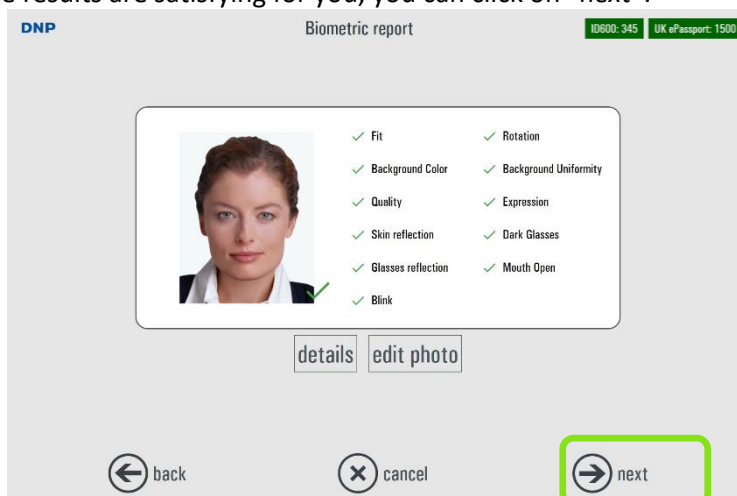
- 4) Then, you can decide to edit manually the picture (page 12), see the report of biometric check (page 14), preview the photo panel (page 15) or directly print.

Picture editing

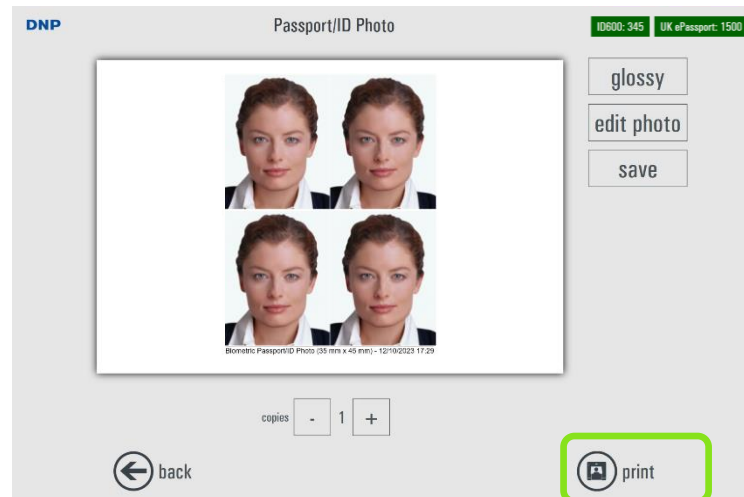
- Once you clicked on edit, you will be able to zoom, rotate, crop the picture etc... Then click on “OK” to save your changes.



- After that, the screen of biometric report will appear, you can check if your picture meets the standards. If the results are satisfying for you, you can click on “next”.

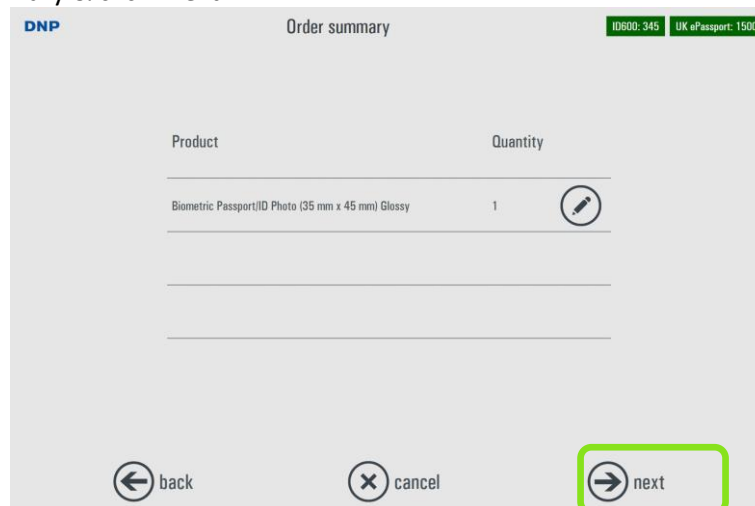


7) You can see now the preview of the picture, click on “print” to finalize the order.

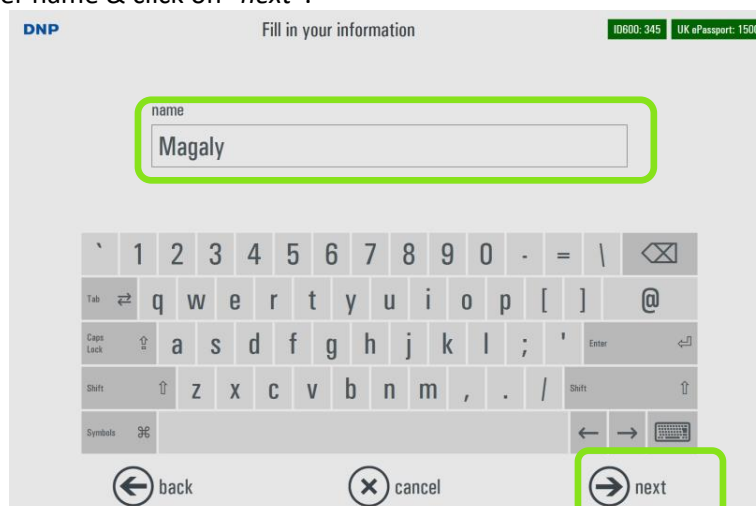


Note : Please note that the “send by email” & “save ID to USB” are deactivated by default. You can activate these options via the admin settings.

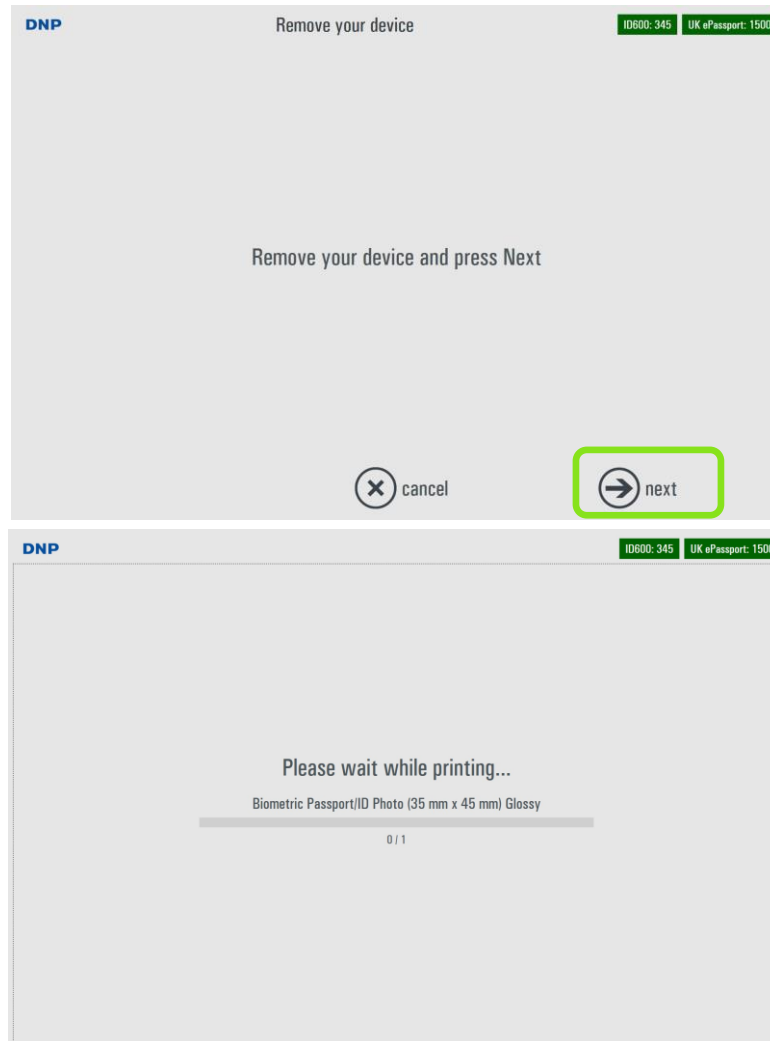
8) See order summary & click “next”.



9) Insert Customer name & click on “next”.

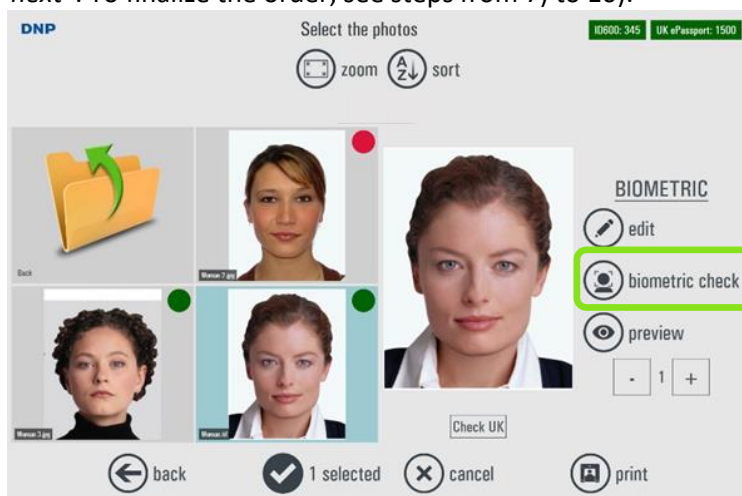


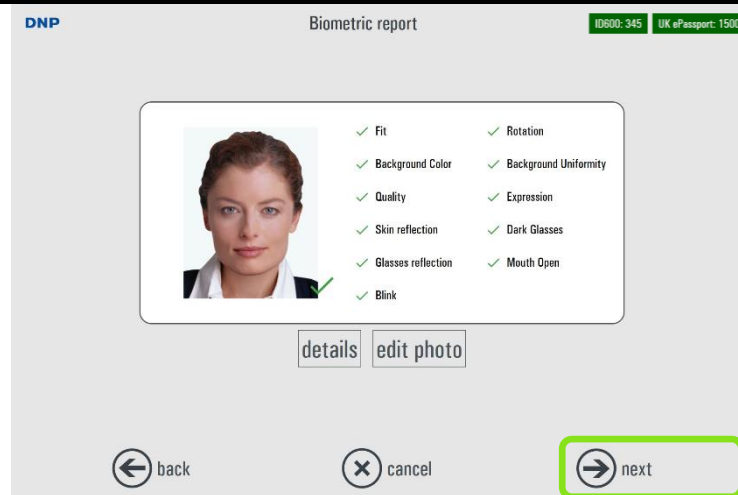
10) Remove the device (if applicable) & press “next” to finish the order.



Biometric Check

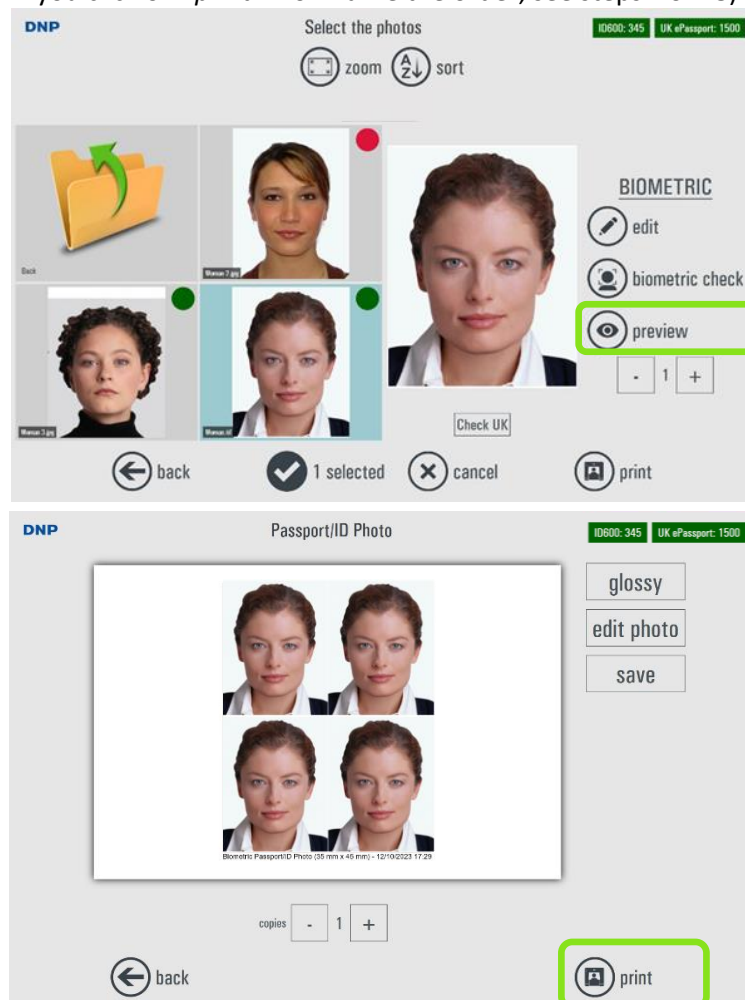
11) Once you clicked on “*biometric check*”, you will have access to biometric report. If the results are fine for you click on “*next*”. To finalize the order, see steps from 7) to 10).





Preview

12) Once you clicked on “*preview*”, you will have access to the final photo panel. If the results are fine for you click on “*print*”. To finalize the order, see steps from 8) to 10).



UK ePassport & Check UK button

UK ePassport

To use UK ePassport service allowing you to print Passport & making ePassport, you should order a DNP UK ePassport licence. **Please refer to your distributor to order a DNP UK ePassport licence.**

To activate this service, go on ID+ software Admin and click on “UK ePassport” button.

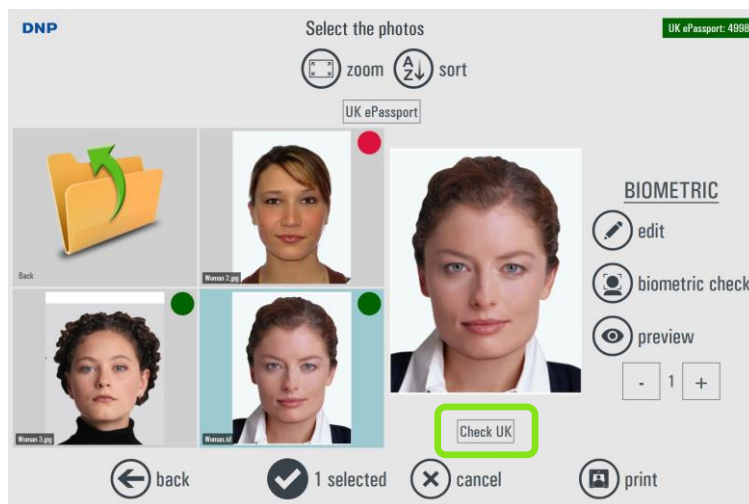
Check UK button

“check UK” button will allow you to verify directly from government website if the picture applied with government rules.

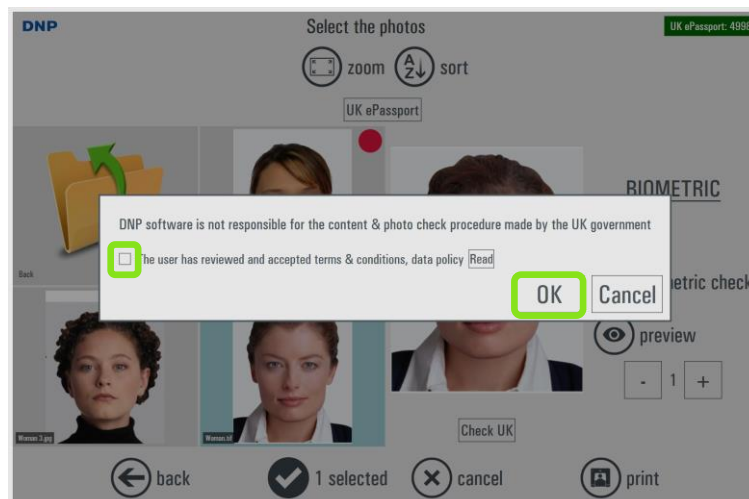


Note: In order to use check UK button, you must be connected to Internet.

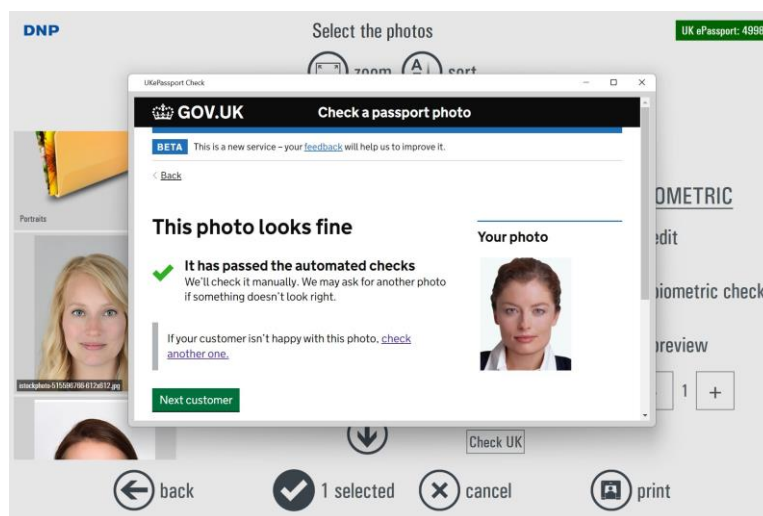
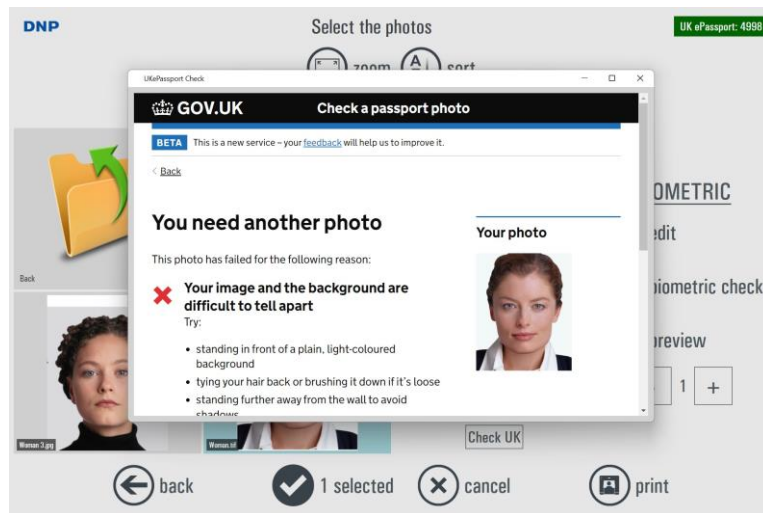
1. Once you already loaded the pictures & selected it on the left panel, click on “check UK” button on the bottom.



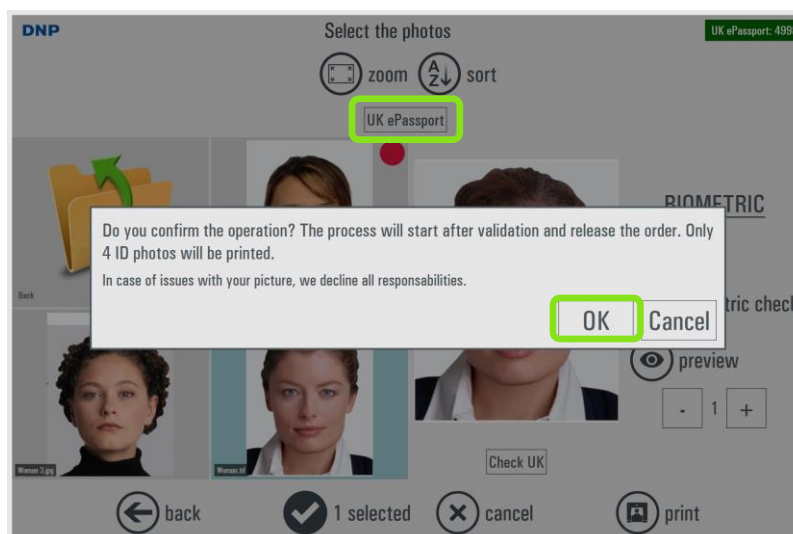
2. You need to accept terms & click on “OK” in order to be redirected on official government website.



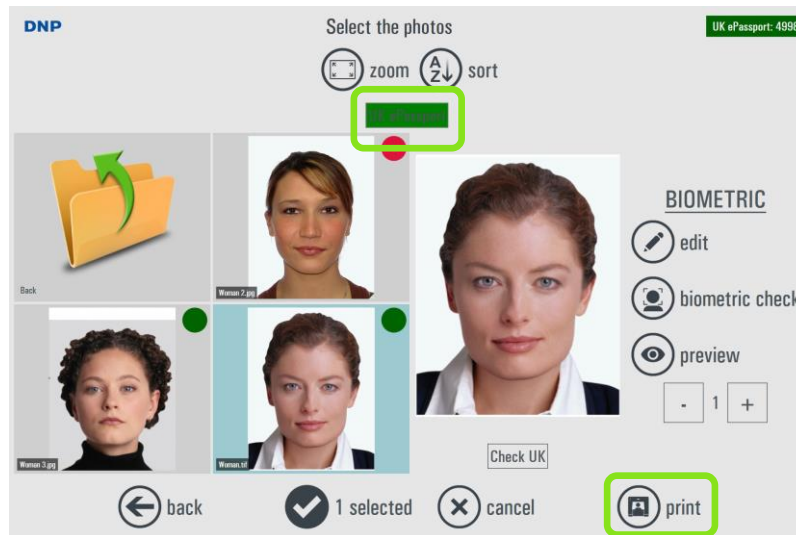
3. The picture is automatically checked by the government website. See the possible results.



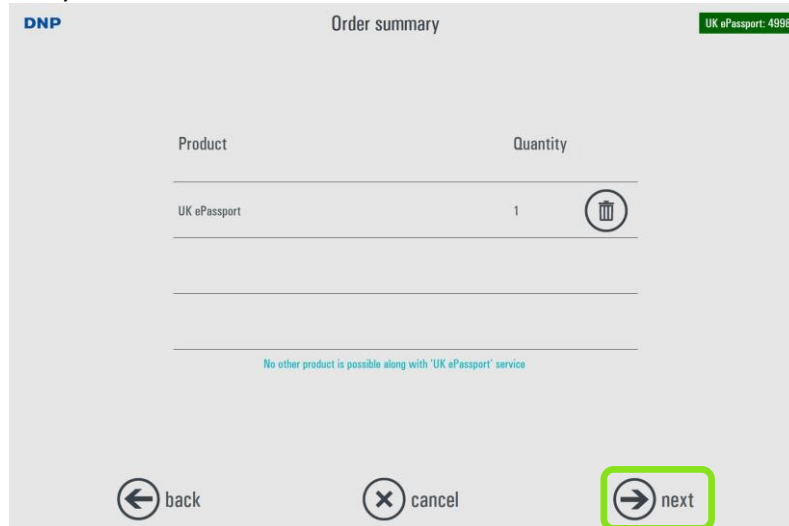
4. Once picture has been checked you can close the windows. If the result is approved, you can click on "UK ePassport" button and click on "OK" to confirm.



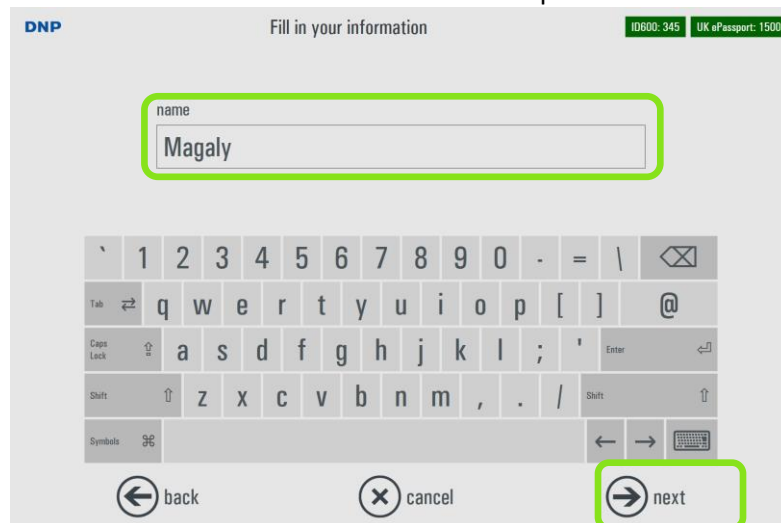
- Once activated, the UK ePassport button becomes green. To finalize the order, you can click on “print” button.



- See order summary & click “next”.



- Insert Customer name & click on “next”. Your order will be printed!

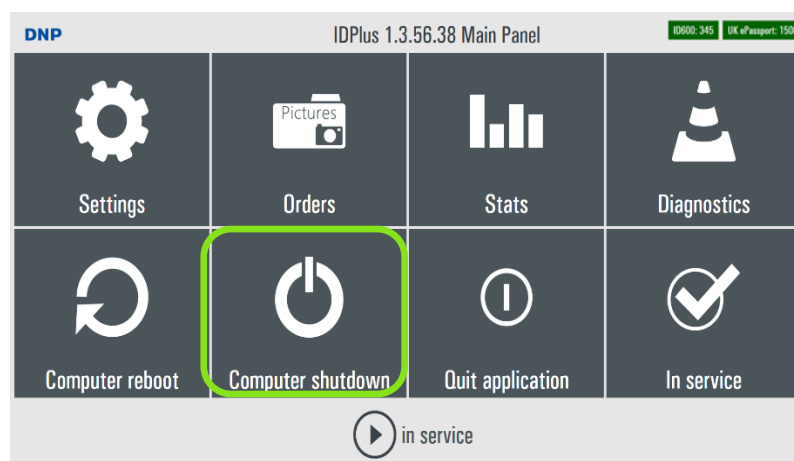


Shutdown the ID+ solution

- 1) Enter into Main Panel by touching in sequence the lower left and right corners of the monitor.



- 2) Click on **Computer shutdown** button



- 3) Wait until ID+ tablet automatically switches OFF
- 4) Switch off the ID600 printer.
- 5) Disconnect power cables.

Troubleshooting

Chapter 4

For any technical issue(s) and question(s), please contact DNP PIE support team at:

support.pie@dnpg.com

For more details, please visit www.dnpphoto.eu website.